



## **Accessibility Status 2018**

### [Accessibility for Ontarians with Disabilities Act, 2005](#)

The Office of the Ontario Ombudsman has historically striven to ensure a fully accessible environment for all persons with disabilities. The Office has continued to build upon and improve its practices to ensure it meets the accessibility needs of persons with disabilities in a timely manner, consistent with the requirements of the Act and its regulations.

In 2018, the Office has undergone renovations and implemented recommendations from an accessibility audit commissioned in 2017. These renovations include upgrading of safety strips and establishing wide aiseways. The renovations will continue into 2019, when the Office will construct an accessible washroom and upgrade signage to meet accessibility standards.

Throughout 2018, the Office has trained new staff about accessibility, provided the public with documents in an accessible manner, accommodated accessibility needs in the recruitment process, and included accessibility requirements in all contracts for services.