



Ontario Ombudsman to investigate monitoring of unlicensed daycares

TORONTO (July 15, 2013) – Ontario Ombudsman André Marin today announced he will conduct a systemic investigation into how the Ministry of Education responds to complaints and concerns relating to unlicensed daycare providers.

After completing a case assessment in the wake of the recent death of a child in a home-based daycare in Vaughan, the Ombudsman has notified the Ministry of the investigation. It will be conducted by the Special Ombudsman Response Team (SORT).

“In view of the high level of public interest in proceeding with this case, I have directed SORT to complete the fact-finding stage of the investigation within the next 90 days,” Mr. Marin said.

The Ombudsman is asking anyone who has information relevant to the investigation to contact his office at 1-800-263-1830, file an online complaint form at www.ombudsman.on.ca or email info@ombudsman.on.ca.

Since 2005, SORT has conducted about 30 major systemic investigations into issues affecting large numbers of Ontarians. The Ombudsman’s recommendations stemming from these cases have been overwhelmingly accepted, resulting in such reforms as increased screening of newborn babies, improved compensation for crime victims, better access to funding for cancer drugs, an overhaul of the property tax assessment system and increased security of lotteries.

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