



Job Posting

Posted: December 12, 2012

Manager Information Technology and Innovation
Permanent Full-Time Position (Excluded)

File #: 12/13-06

Salary: \$81,039 to \$101,299 per annum

Location: Toronto

The Ombudsman is an independent and impartial Officer of Ontario's Legislature. The Ombudsman investigates the administrative conduct of provincial government organizations. The Ombudsman is also responsible for investigating complaints that the municipal open meetings law has been contravened.

We are currently seeking applicants for the permanent full time position of **Manager, Information Technology and Innovation**. Under the direction of the Director, Corporate Service, the Manager, Information Technology and Innovation will take the lead in ensuring that the Ombudsman's Office has the benefit of leading edge technology in all facets of its work. The Manager, Information Technology and Innovation, will oversee the delivery of IT services to all areas of the office and develop/maintain the required frameworks, policies and plans to ensure that effective and efficient information technology services and supports are in place to support the plans and priorities of the organization.

The requirements for this position are:

Education: Post secondary degree in computer science / information technology and/or equivalent combination of relevant education and experience. Apple Certified Support Profession (ACSP) certification is an asset.

Experience: 5 or more years of experience at the managerial level, in providing software and hardware support in an office environment.

Experience working with Mac OS X 10.7 – Lion and Mountain Lion, FileMaker, VPN, MS Access, SQL and Windows, telephone recording system and Voice Over IP telephone systems.

Please view full position details at www.ombudsman.on.ca (About Us – Careers)

Interested applicants should submit their resume and cover letter explaining how their skills and abilities meet the requirements of the position. Your application package may be submitted either by email or hardcopy to: Office of the Ontario Ombudsman, Human Resources, 483 Bay Street, Bell Trinity Square, 10th Floor, South Tower, Toronto, M5G 2C9; Fax: (416) 586-3400; Email: careers@ombudsman.on.ca

All applications must be received by Friday January 4, 2013.

Please Note: Only applicants selected for interview will be contacted. Moving expenses will not be paid.